Long-Term Care Ombudsman Program
Benchmark Numbers
FY2027

PSA	Total Beds	% of state	Total Facilities	# Nursing Facilities	FTE (1:2000 beds)	Highest FTE from FY23-FY25 or 1:2000, whichever is greater	Regular Presence visits	135:1000 ratio (Consultations:Beds)	43:1000 ratio (Closed case:Beds)	Resident Council Meetings	Community Education Sessions	Facility Staff In-Services
PSA01	8400	6.00%	114	49	4.20	6.00	114	1,134	361	42	18	6
PSAS02												
DuPage	9,822	7.01%	89	37	4.91	7.00	89	1,326	422	31	19	4
Lake	7346	5.24%	76	23	3.67	3.85	76	992	316	20	16	4
SSA	8,486	6.06%	104	37	4.24	5.00	104	1,146	365	31	17	5
Will	6,671	4.76%	84	26	3.34	5.00	84	901	287	22	17	4
PSA03	6,916	4.94%	88	41	3.46	4.80	88	934	297	35	17	4
PSA04	6,102	4.36%	79	37	3.05	7.00	79	824	262	31	19	4
PSA05	10,496	7.49%	144	63	5.25	5.37	144	1,417	451	54	17	7
PSA06	1,974	1.41%	32	12	0.99	1.60	32	266	85	10	14	2
PSA07	6,705	4.79%	106	41	3.35	5.00	106	905	288	35	17	5
PSA08	8,862	6.33%	122	45	4.43	5.00	122	1,196	381	38	17	6
PSA09	2,634	1.88%	41	17	1.32	2.00	41	356	113	14	14	2
PSA10	1,708	1.22%	27	13	0.85	2.00	27	231	73	11	14	1
PSA11	3,524	2.52%	52	26	1.76	3.00	52	476	152	22	15	3
PSA12	19,747	14.10%	160	78	9.87	10.00	160	2,666	849	66	22	8
PSA13												
Evanston	1,568	1.12%	15	8	1.00	1.50	15	212	67	7	14	1
LAF	29,133	20.80%	242	118	14.57	14.85	242	3,933	1253	100	27	12
Total	140,094	100.00%	1,575	671	70.05	88.97	1575	18,913	6024	570	293	79

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